

Office 365 Support

Our 24 x 7 help desk covers all of your Office 365 support requirements as a monthly subscription covering unlimited calls based on the number of Office 365 users you have. The function and features of Office 365 are constantly changing and C2C's Office 365 Support option not only ensures that you are kept abreast of these changes but we can also manage them for you.

MAXIMISING YOUR OFFICE 365 INVESTMENT – ShowMe Office 365

A unique inclusion in our monthly support subscriptions are the ShowMe Office 365 training videos - an implementation of just-in-time learning for your staff. Accessible from within each user's Office 365 SharePoint Online account, these videos provide context-sensitive, on-demand, bite size videos that show your users how to complete specific tasks and processes within Office 365.

See the overview video at <http://www.c2conline.com.au/office-365-support>.

OFFICE 365 SUPPORT SERVICES

Shifting to the cloud isn't the end of your journey, it's just the start, particularly when it comes to supporting your staff as they explore and use the new collaboration and productivity capabilities of Office 365.

Through our 24x7 professional help desk and the ShowMe Office 365 inbuilt videos, you can really discover the power of Office 365. We have a range of support and training packages that will provide peace of mind and relieve you of the administration and support burden – allowing you to focus on the most important work.

Our Office 365 Support covers these common support requests and more:

- Mobile device connection
- Usage and adoption support
- Creating SharePoint workspaces
- User administrations and permissions
- SPAM and email security
- Managing Domain Federation in Lync
- Setting up and using email journaling
- Setup and managing an email archive
- Lync connectivity or quality issues
- Adds/Moves/Changes
- New Employee Setup
- Communications & management of on-going updates

Pricing starts from \$6.99 per user/month.

Contact us to discuss your support requirements
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www.c2conline.com.au